



**SANSIRO®  
FREESTANDING  
JETTED BATH TUB  
INSTALLATION  
MANUAL &  
OPERATING  
INSTRUCTIONS**

Buyer should retain this manual

**IMMEDIATELY UPON RECEIPT OF YOUR TUB**

When you receive your tub, check carefully for damage. Unless damage is reported within 24 hours of receipt, there will be no recourse to the manufacturer or any third-party shippers or handlers.

**Important Testing to Validate Warranty**

Items can become loose during transit, to validate your warranty, before installation, fill your tub with water to 2" below the overflow. Connect the power to a 15amp GFCI and test all functions and check for leaks. Failure to perform this leak and performance test can invalidate any warranty. When registering your warranty, please send a photo of the tub on test along with a photo of the completed warranty document on page 19 of this manual to [sales@thetubstudio.com](mailto:sales@thetubstudio.com)

**APPROVALS**

All jetted bathtubs comply with ASME A112.19.7/CSA B45.10

All jetted bathtubs are built and listed in accordance with UL1795

**cUL File Number E122280**

**MA Code Acceptance File Numbers**

P1-0618-475

P3-0216-258

Congratulations on your purchase of a beautiful SANSIRO® freestanding jetted bathtub.



SanSiro® is a U.S. Registered Trade Mark

U.S. Serial No. 97464320


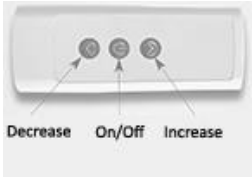
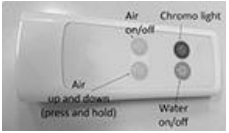
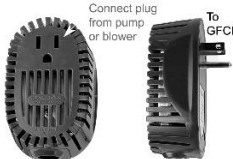

U.S. Registration No. 7125444

**THIS MANUAL SHALL BE REMOVED ONLY BY THE FINAL USER PRIOR TO USING THIS BATHTUB**






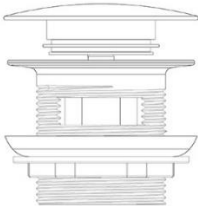
**TABLE OF CONTENTS**

|                |  |
|----------------|--|
| <b>Page 1</b>  | Inspection and testing instructions upon receipt of the bathtub  |
| <b>Page 2</b>  | Approvals  |
| <b>Page 3</b>  | Table of Content   |
| <b>Page 4</b>  | Items included with your bathtub with instructions on how to use<br>Water heater and ozone information   |
| <b>Page 5</b>  | Items included with your bathtub with instructions on how to use   |
| <b>Page 6</b>  | Items included with water/air jetted without chromotherapy<br>Items included with water/air jetted with chromotherapy  |
| <b>Page 7</b>  | Items included with your hydro-spa bathtub<br>Ozone sanitizing operation<br>In-line heater operation<br>Faucet connection on clawfoot jetted tubs<br>How to use Velcro pads to prevent tub from shifting if bumped |
| <b>Page 8</b>  | Important safety information   |
| <b>Page 9</b>  | Testing the tub before installation  |
| <b>Page 10</b> | Warranty details   |
| <b>Page 11</b> | Warranty details   |
| <b>Page 12</b> | Bathtub installation – Pedestal and Skirted Tubs   |
| <b>Page 13</b> | Bathtub installation – Clawfoot Tubs<br>Connecting claw feet to the tub<br>Access for maintenance – Vintage Pedestal and Clawfoot Tubs   |
| <b>Page 14</b> | Bathtub installation – Modern One-piece Tubs<br>Access for maintenance – Modern & Copper/Acrylic Pedestal Tubs   |
| <b>Page 15</b> | Drain installation<br>Includes instruction on Quick Fit, Slip Joint and Hub Fittings   |
| <b>Page 16</b> | Care and Maintenance Acrylic Tubs  |
| <b>Page 17</b> | Care and Maintenance Copper Tubs   |
| <b>Page 18</b> | Water jet speed and Zone Control operation   |
| <b>Page 19</b> | Warranty registration  |
| <b>Page 20</b> | Customer care and FAQ's  |

**INCLUDED WITH YOUR BATHTUB and WHAT IT IS FOR**

|   |  |
|---|--|
|    | <p><b>Waterproof Remote control for water jetted tub.</b><br/>Remote is on/off only. If an in-line water heater is ordered with the water jetted tub, the heater will automatically activate when water runs through it.<br/>Water jetted with heaters requires only one 110v-15amp GFCI.</p>  |
|    | <p><b>Waterproof Remote control for air jetted tub.</b><br/>Press up or down buttons to adjust air blower speed. On start up, the blower will be on low. If you hear a slight vibration sound, it is the backflow preventer valves opening. The sound will go away after the first time you increase the power. Also, at start up, due to the backflow preventers, all the jets may not initially engage. After the first time you increase the air, they will all work at high and low speeds.</p>                    |
|   | <p><b>Waterproof Remote control for hydro-spa tub.</b><br/>Press the chromotherapy light on and off to change colors. Press and hold the single up/down to change air blower speed. Water jetting is simple press on/off. Ozone and Heater will automatically activate when jetting.</p>   |
|  <p>Remote Wireless Receiver to be Connected On-Site</p> | <p><b>Remote wireless receiver for water and air jetted tubs without chromotherapy light. ON SITE CONNECTION</b><br/>This receiver is to be connected on site to a 15amp GFCI either on the wall or a receptacle under the tub that is protected by an easy to access 15amp GFCI. If connected under the tub, for code purposes, the receiver must be no less than 1.5” above the finished floor level.<br/><b>NOTE</b> – Not supplied with Hydro-Spa tubs or water and air jetted tubs that include Chromotherapy</p> |
| <p>Integrated Wireless Receiver<br/>Factory Fitted Under the Bathtub</p>  | <p><b>All Hydro-spa tubs and all tubs with chromotherapy will be supplied with a factory fitted wireless receiver connected under the tub.</b> This receiver is to be connected to the required GFCI socket or sockets (Hydro-Spa tubs with heater require two GFCI’s) either under the tub or on the wall as described above.</p>   |
|    | <p><b>Six-foot male/female UL listed electrical extension.</b> For water and air jetted bathtubs, we supply one 110v-15amp x 6’ extension cords to assist with initial testing before installation. On hydro-spa tubs we supply two.</p>   |
| <p><b>WATER HEATER</b></p>  | <p>IF FITTED, WILL AUTOMATICALLY OPERATE DURING JETTING</p>  |
| <p><b>OZONE</b></p>   | <p>IF FITTED, WILL AUTOMATICALLY OPERATE DURING JETTING</p>  |

**INCLUDED WITH YOUR BATHTUB and WHAT IT IS FOR**

|   |  |
|---|--|
|    | <p><b>Rubber Drain Cover.</b> For convenience and to allow you to fully test your tub before installation, we supply this cover for your drain. Should you prefer, the actual drain supplied with the tub can be used.</p>   |
|    | <p><b>Pilot Drill Bit – Acrylic Tubs Only.</b> Should you decide to attach the electrical cord/cords on a wall outside the tub, you will need to drill holes in the acrylic outer shell or pedestal base. After you determine the correct position, mark off and use the pilot bit to make an initial guide hole. Must be 1.5” above floor. Before drilling, make sure there are no objects on the other side.</p> |
|   | <p><b>Hole Saw – Acrylic Tubs Only.</b> After completing the pilot hole, use the hole saw to slowly and carefully make the hole/holes which will be large enough for the plug/plugs to go through. Rough edges can be softly sanded.</p>   |
|  | <p><b>Rubber Grommet.</b> Push the plug through the grommet and attach the rubber grommet to the inside of the hole to protect the electrical cable. Two grommets are supplied with Hydro-Spa bathtubs</p>   |
|  | <p><b>Velcro Pads.</b> We include Velcro pads that should be connected to the leveling feet. Only remove the underside of the pads when the tub is being placed to connect the drain. These pads will prevent any lateral movement of the tub.</p>   |
|  | <p><b>Drain.</b> The pop-up drain can be connected to a standard drain hub or used with a Quick Connect Drop-in Drain. The brass nut on the bottom of the drain basket should not be used if the drain connection is via a Hub fitting. Use only Silicon caulk to seal the underside of the drain basket flange to the tub, do not use plumbers’ putty.</p>  |

**WHAT IS INCLUDED WITH YOUR BATHTUB**

**AIR and WATER JETTED NO CHROMOTHERAPY**

|   |  |
|---|--|
| <b>1. Remote Control</b>                        | Air remote has speed control, water is on/off only   |
| <b>2. Wireless Receiver Fitted On-Site</b>      | Connect this box to the electrical from the pump or blower. The wireless receiver must connect to a 15-amp GFCI. It can be connected under the tub where the outlet is protected by an easily accessible remote GFCI. Or, it can be placed into a GFCI wall socket with the electrical cord coming through the shell of the tub. |
| <b>3. 6' Male/Female 15-amp electrical cord</b> | For use during testing before installation   |
| <b>4. Rubber Drain Cover</b>                    | Use when testing before installation   |
| <b>5. Pilot Drill Bit</b>                       | If you chose to connect the electrical to a wall socket, use this pilot bit to drill the initial hole before using the hole saw  |
| <b>6. Hole Saw</b>                              | After the pilot hole is made, use the hole saw to drill the hole big enough for the blower/pump electric cord to come through  |
| <b>7. Rubber Grommet</b>                        | To protect the electric cable, attach the rubber grommet to the hole   |
| <b>8. Slotted Brass Drain</b>                   | This is the drain for your tub   |

**AIR and WATER JETTED PLUS CHROMOTHERAPY**

|   |  |
|---|--|
| <b>9. Remote Control</b>                              | Air remote has speed control, water is on/off only. Chromotherapy has its' own button  |
| <b>10. Wireless Receiver Integrated Under the Tub</b> | The wireless receiver will be fixed under the tub and is factory connected to the blower/pump and chromotherapy. The electrical for this receiver should be connected as in point 2 above. |
| <b>11. 6' Male/Female 15-amp electrical cord</b>      | For use during testing before installation   |
| <b>12. Rubber Drain Cover</b>                         | Use when testing before installation   |
| <b>13. Pilot Drill Bit</b>                            | If you chose to connect the electrical to a wall socket, use this pilot bit to drill the initial hole before using the hole saw  |
| <b>14. Hole Saw</b>                                   | After the pilot hole is made, use the hole saw to drill the hole big enough for the blower/pump electric cord to come through  |
| <b>15. Rubber Grommet</b>                             | To protect the electric cable, attach the rubber grommet to the hole   |
| <b>16. Slotted Brass Drain</b>                        | This is the drain for your tub   |

IF YOU HAVE ORDERED AN IN-LINE HEATER ON A WATER JETTED TUB,  
YOUR TUB WILL STILL CONNECT TO *ONLY ONE* X 110V-15AMP GFCI

**WHAT IS INCLUDED WITH YOUR BATHTUB**

**HYDRO-SPA BATHTUBS**

|  |  |
|--|--|
| <b>17. Remote Control</b>  | The remote control will have air on/off with speed variation, water on/off and chromotherapy. In-line water heater and ozone activate automatically during jetting.  |
| <b>18. Wireless Receiver is Factory Fitted Under the Tub</b>                               | The wireless receiver is factory fitted under the bathtub and must connect to a 110v - 15-amp GFCI. This receiver will operate the Pump, Blower, Chromotherapy Light and Ozone Generator. The Heater uses the second plug. The wireless receiver and heater can be connected to electric supplies placed under the tub only when the outlets are protected by easily accessible remote GFCI's. Or, either can be connected to GFCI wall sockets with the electrical cord coming through the shell of the tub or pedestal of the tub. |
| <b>19. TWO x 6' Male/Female 15-amp electrical cord</b>                                     | To assist with electrical connection during testing before installation. One for wireless receiver, the other for the heater.  |
| <b>20. Rubber Drain Cover</b>  | Use when testing before installation   |
| <b>21. Pilot Drill Bit</b>   | If you chose to connect the electrical to a wall socket, use this pilot bit to drill the initial hole before using the hole saw  |
| <b>22. Hole Saw</b>  | After the pilot hole is made, use the hole saw to drill the hole/holes for the electric cord/cords to fit through  |
| <b>23. TWO x Rubber Grommet</b>  | To protect the electric cables coming through the tubs shell, attach the rubber grommet to the holes.  |
| <b>24. Slotted Brass Drain</b>   | This is the drain for your tub   |
| <b>25. Faucet Supply Line Nipples and Valves</b>   | If you order a <b>clawfoot tub</b> with a factory fitted faucet, these water supply line valves will fit under your clawfoot tub and connect to the factory fitted flex lines reaching from the deck mounted faucet to the water supply lines  |
| <b>26. 4 x Velcro Pads on pedestal and skirted<br/>6 x Velcro Pads on one-piece modern</b> | We include Velcro pads that should be connected to the leveling feet. Only remove the underside of the pads when the tub is being placed to connect the drain. These pads will prevent any lateral movement of the tub.  |

**OZONE SANITIZING** – If your tub is fitted with ozone, it will automatically be connected to the blower or water pump and will activate during jetting only.

**IN-LINE HEATER** – If your tub is fitted with an in-line heater, it will automatically activate during jetting only.

### IMPORTANT SAFETY INSTRUCTIONS

A working knowledge of construction techniques, code compliant plumbing and electrical installations is required for proper installation and user satisfaction.

A licensed contractor is required for the installation of this bathtub.

It is the responsibility of the installer to determine specific code compliance prior to installation.

**DANGER:** Do not submerge your head under the water or wash your hair in the bathtub with the jets running. Be sure all suction guards are installed to prevent body and hair entrapment; possible drowning may occur.

**DANGER:** This unit must be connected only to a circuit that is protected by a 15-amp Ground Fault Circuit Interrupter (GFCI). The GFCI should be provided by the installer and should be tested on a routine basis. Test the GFCI switch in accordance with the manufacturer's instructions.

**DANGER:** Do not allow appliances such as a hair dryer, lamp, radio, television etc. within 5' of the bathtub. Connect only to a circuit protected by a Ground Fault Circuit Interrupter (GFCI).  
RISK OF ELECTRIC SHOCK

**WARNING:** Do not use alcohol, drugs, or medication before or during the use of a bathtub. Pregnant women, people using medications or having adverse medical history should consult a physician before using the bathtub.

**WARNING:** There is a risk of hyperthermia and possible drowning with the water temperature in excess of 104 degrees Fahrenheit. This temperature may also be injurious to your health if you are suffering from certain medical conditions. Please consult your physician if you are in any doubt.

**WARNING:** If you suffer from headache, dizziness, or nausea, get out of the bath, and take a cool shower. You may be suffering from hyperthermia if the water in the bath has been too hot. If the problem persists, please consult your doctor.

**WARNING:** To avoid injury, use care when entering and exiting the bathtub.

**PLEASE RETAIN THESE INSTRUCTIONS**



## **TESTING YOUR TUB BEFORE INSTALLATION**

*We want you to enjoy your tub from the start.*

*This simple leak and performance test can save a lot of time and money and it must be done for warranty purposes.*

Most leak reports are received directly on the first use of the bathtub. While each tub is leak tested before packing and shipping, the vibration that occurs inside trailers during shipping can loosen or dislodge connections. Also, potential expansion and contraction if stored for long time periods in a non-climate-controlled environments can loosen some of the fittings.

Leaking issues are always very simple to fix if handled before installation. For your warranty to be effective, the manufacturer requires you to ensure that this test is completed and verified by way of a photograph of it being done.

The simple steps needed to test your tub are as follows:

- Remove your tub from the box and place it on top of two 4x4 planks or equivalent boards to allow visual inspection under the tub
- Use the rubber drain cover and fill the tub up to 2" above the highest jet.
- Connect the electrical cord/cords to GFCI protected outlets.
- Run all the functions on your tub for a minimum of 5 minutes. Check for leaks. Disconnect the power and allow the tub to sit for 10 minutes and again check for leaks.
- If you are unable to identify a leaking area, please call us at 1.866.938.3880.

If this test is not completed, the manufacturer will accept no responsibility for any leaks during the initial use of the tub. As proof of completion of this test, the manufacturer requires that you send a photo of the tub on its' test bed in a raised position either via message text to 1.866.938.3880 or by email to: [sales@thetubstudio.com](mailto:sales@thetubstudio.com)

## **WARRANTY**

**SanSiro® Copper Jetted Tubs** - 10 Years Limited Warranty

**SanSiro® Modern Acrylic Jetted Tubs** - 10 Years Limited Warranty

**SanSiro® Jetting Parts** - 5 years replacement on parts

The Tub Studio (the "Company") extends a non-transferable limited warranty to the original purchaser (the "User" who purchases the unit for personal or single-family residential use as follows). On Limited Parts warranty the company shall, at its election, send the user either a replacement piece or entire part.

The Company warranties can only be transferred if purchased by a developer or builder and on receipt of prior email confirmation of such by the company. Warranty coverage commences on the date the unit was originally purchased by the user. Warranty applies for both residential and commercial users.

### **Warranty Exclusions and Limitations**

The limited warranty shall not cover, without limitation, damage from failure to install in accordance with the company's instructions, fading from exposure to direct sunlight, damage from use of abrasive cleaning agents, damage from improper handling, abuse, misuse, neglect, accident or natural disaster, damage due to improper handling, installation or subsequent movement after initial installation, alteration from original design or failure to follow company recommended maintenance and cleaning of metallic coated or plated hardware, defects, damage or failure caused by the common carrier, installer, user or other person, pets, or rodents. In addition, the Company shall not be responsible for incidental damage or consequential damages or losses arising from any cause including but not limited to water damage to carpet, ceiling, tiles, marble, wood flooring, loss of use etc., including its own negligence. Warranty coverage is provided in the United States.

### **Exclusion of Implied Warranties**

Implied warranties or merchantability and fitness for a particular purpose are disclaimed altogether or to the fullest extent allowed by law. There are no warranties applicable to the products except as expressly stated herein or as implied by applicable state and federal laws. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental, or consequential damages, so

### **WARRANTY (contd.)**

these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

### **Responsibilities of Others**

The company is not responsible for costs to modify any product to obtain any code approvals, such as city, country, or state building codes in the USA.

### **Warranty Service**

All replacement parts, equipment and repairs shall assume the remaining warranty period of the parts replaced. The company's warranty obligation shall be discharged upon tender of replacement or repair.

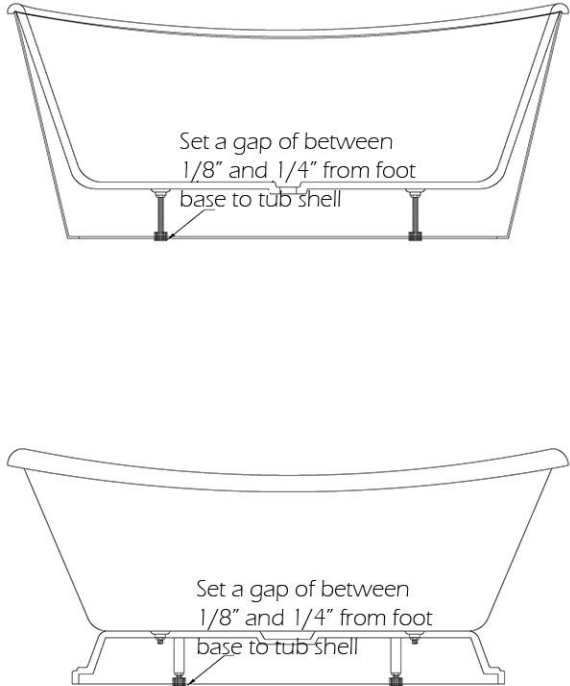
### **Warranty Registration and Validation**

In order to activate the warranty on the new bathtub, please follow the instructions on the 'Installation Manual'. These actions include the completion of the warranty document on the page 19 of the manual to include the name and license number of the installing contractor. To fully validate your warranty, the manufacturer also requires a photograph of the tub being tested for leaks before installation. A photo of the completed warranty form on the page 19 of the manual and a photo of the tub in test should be emailed to [sales@thetubstudio.com](mailto:sales@thetubstudio.com)

Thank you.

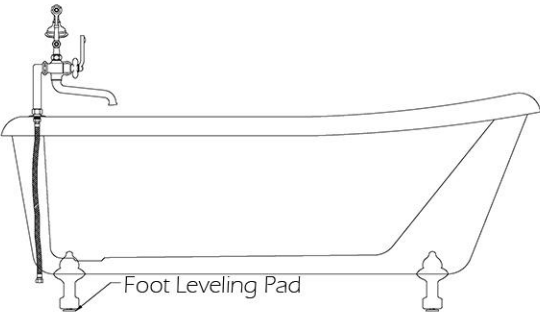
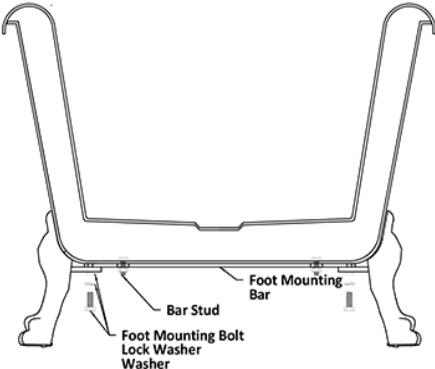
**BATHTUB INSTALLATION**

**IMPORTANT – IT IS A REQUIREMENT THAT THE TUB IS TESTED FOR LEAKS BEFORE INSTALLATION**

|  |   |
|--|---|
|  | <p><b>Skirted, Pedestal &amp; Copper Jetted Tubs</b></p> <ul style="list-style-type: none"> <li>• Adjust the levelling feet to protrude between 1/8” and 1/4” below the tub skirt.</li> <li>• Attach Velcro to leveling feet. Leave underside cover on Velcro attached until final positioning</li> <li>• Attach drain of choice (see page 15)</li> <li>• Copper tub drain (see page 15-C)</li> <li>• If a simple water or air jetted tub, depending on your placement of GFCI, connect remote wireless receiver to pump or blower on tub. If hydro-spa jetted or air/water including chromotherapy, connect factory fitted wireless receiver and/or heater plug to GFCI outlet/outlets.</li> <li>• Peel the Velcro pad and connect the tub drain to the floor drain</li> <li>• There are no leveling feet on solid copper bathtubs</li> <li>• <b>Test for leaks</b></li> </ul> |
| <p>Caulking around the base of the tub is optional, but not essential</p>          | <p>Use Velcro to attach the tub to the floor</p>  |
|  |   |

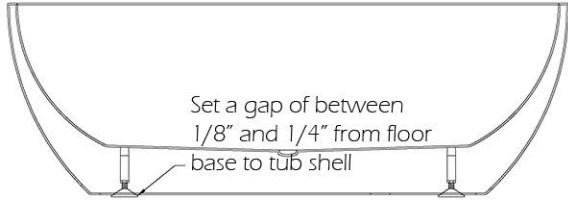
## BATHTUB INSTALLATION

**IMPORTANT – IT IS A REQUIREMENT THAT THE TUB IS TESTED FOR LEAKS BEFORE INSTALLATION**

|   |   |
|---|---|
|  <p>Use Velcro supplied to attach the claw feet to the floor.</p> <p><b>Access for maintenance</b> is by removing the screws under the tub lip, disconnecting the drain and faucet supplies, and lifting out the interior.</p> <p>All servicing should be performed by a qualified service person.</p> | <h3>Clawfoot Jetted Tubs</h3> <ul style="list-style-type: none"><li>• Adjust the levelling feet to suit floor</li><li>• Attach Velcro to leveling feet. Do not peel the cover off the bottom Velcro pad until final positioning</li><li>• Attach drain (see page 15-B)</li><li>• If a simple water or air jetted tub, depending on your placement of GFCI, connect remote wireless receiver to pump or blower on tub. If hydro-spa jetted or air/water including chromotherapy, connect factory fitted wireless receiver and/or heater plug to GFCI outlet/outlets.</li><li>• Peel off the Velcro pad and connect the tub drain to the floor drain</li><li>• If supplied with a factory fitted faucet, connect the flexible supply lines to the valve risers supplied with the order.</li><li>• <b>Test for leaks</b></li></ul> |
|  <p>Bar Stud</p> <p>Foot Mounting Bar</p> <p>Foot Mounting Bolt Lock Washer</p>  | <h3>Attach the Feet to the Tub</h3> <ul style="list-style-type: none"><li>• Position the tub upright onto the Styrofoam blocks supplied</li><li>• Loosen the bolts on the foot mounting bar</li><li>• Line up bar on foot with mounting bar hole</li><li>• Hold foot snug against tub shell</li><li>• Tighten foot mounting bolt with washer and lock washer</li><li>• Adjust foot mounting bar as needed</li><li>• When everything is fitted, tighten all bolts and nuts</li></ul>   |

**BATHTUB INSTALLATION**

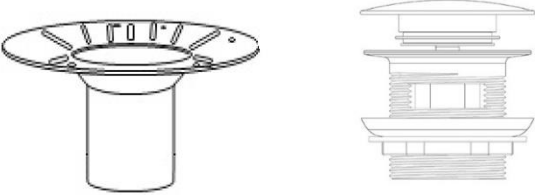


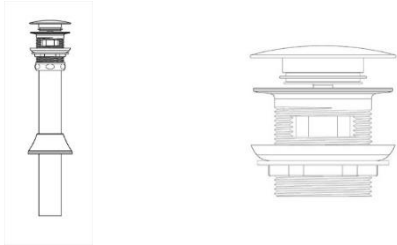
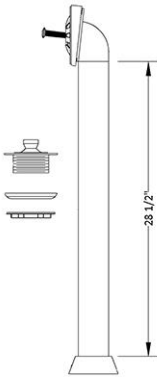
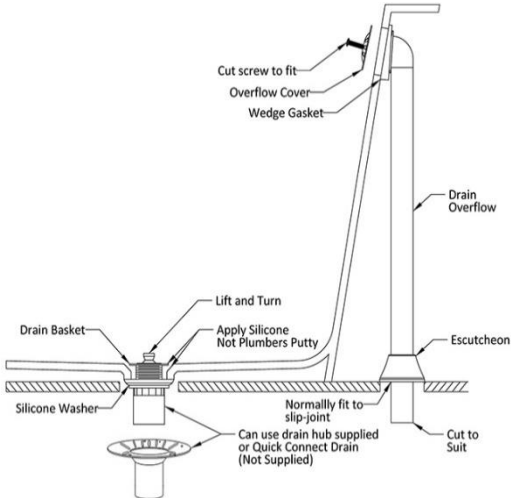
**IMPORTANT – IT IS A REQUIREMENT THAT THE TUB IS TESTED FOR LEAKS BEFORE INSTALLATION**

|  |  |
|--|--|
|  <p>Set a gap of between 1/8" and 1/4" from floor base to tub shell</p> | <p><b>One-Piece Modern Jetted Tubs</b></p> <ul style="list-style-type: none"> <li>• Adjust the levelling feet to protrude between 1/8" and 1/4" below the tub skirt.</li> <li>• Attach Velcro to leveling feet. Do not peel the bottom cover off the Velcro pads until final positioning</li> <li>• Attach drain of choice (see page 15)</li> <li>• If a simple water or air jetted tub, depending on your placement of GFCI, connect remote wireless receiver to pump or blower on tub. If hydro-spa jetted or air/water including chromotherapy, connect factory fitted wireless receiver and/or heater plug to GFCI outlet/outlets.</li> <li>• Peel off the Velcro pad and connect the tub drain to the floor drain</li> <li>• <b>Test for leaks</b></li> </ul> |
| <p>Caulking around the base of the tub is optional, but not essential</p>  | <p>Use Velcro to attach the tub to the floor</p>   |

**ACCESS FOR MAINTENANCE**

|   |   |
|---|---|
| <p><b>All modern and pedestal bathtubs</b><br/>All servicing should be performed by a qualified service person.</p> | <p>To access pumps, blowers etc., simply disconnect the drain basket, lift the tub up and turn it on its' side onto a suitably protected surface.</p> |
|---|---|

**SUGGESTED BATHTUB DRAIN INSTALLATION**

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|--|---|
| <p><b>A. Skirted, Pedestal &amp; Modern One-Piece Jetted Tubs with Integrated Overflow Quick Fit Drain Connector</b> (not supplied)<br/>Apply only silicon caulk under drain basket flange, do not use plumbers' putty.</p>  <p>Tail pipe not included<br/>Use brass nut at bottom to tighten drain to tub.</p> | <p><b>Drain Hub Connector</b> (not supplied)<br/>Apply only silicon caulk under drain basket flange, do not use plumbers' putty.<br/>Recommended Hub Fitting would be WATCO 11607 Sch40 PVC Hub Adapter or similar.<br/><b>Remove the brass washer from the drain basket if using the hub.</b></p>  |
| <p><b>B. Clawfoot Jetted Tubs with Integrated Overflow.</b></p> <p>Downpipe can connect to either a regular 1.5" Slip Joint or Quick Connect drain as below (not supplied).</p>   | <p>Drain parts supplied with your Jetted clawfoot tub, Pop-up drain with tail-piece.</p>   |
| <p><b>C. Cooper Jetted Pedestal Bathtub with Two-Piece Drain</b></p> <p>Supplied items are the overflow downpipe complete and the lift and turn brass drain</p>  <p>Remove the brass nut from drain if using a hub</p>  |   |

## CARE AND MAINTENANCE ACRYLIC TUBS

### SECTION 1 - General day to day cleaning

1. Never use any cleaner containing abrasive particles.
2. For best results, use any recommended liquid or gel bathtub cleaner.
3. Add some of the liquid to a soft damp cloth and wipe off any stains.
4. For stubborn stains, you can use a magic eraser sponge, these are safe to use and will not damage the surface of your tub.
5. Bacteria does not naturally live on the smooth acrylic surfaces, but if you are concerned, a mild anti-bacterial liquid or gel can also be used on a soft cloth.
6. You should always rinse the tub after cleaning.

### SECTION 2 - Scratches or gouges

1. If your tub gets a deep scratch or gouge, these can often be repaired quite easily.
2. However, we would advise you contact us before attempting any repairs on your own.
3. These repairs may only take a few minutes and we can send specific products to you with instructions on how to handle them.
4. In cases like this, we would ask for a photo so we can offer the best advice.

### SECTION 3 – Jetted Tubs

1. Each tub from us is specially designed to retain as little moisture in the jetting system as possible
2. All our air tubs incorporate backflow preventers to stop water flowing into the air lines.
3. If a water jetted tub is used very seldomly, as a further precaution, it is good practice to complete a sanitizing rinse described below once every 6 months.
4. Fill your tub with lukewarm water to one inch above the highest jet.
5. Add half a cup of household bleach.
6. Start the pump and/or blower.
7. Run for 5 minutes and rinse.

### SECTION 4 – Bath Salts (Jetted and Non-Jetted)

1. Normal bath salts are safe to use in your acrylic tub.
2. Salts can however scratch the surface on the acrylic if left undissolved, so be sure to dissolve them fully before entering the bath.
3. Bath bombs should never be used as these can damage and discolor the acrylic.
4. Bubble bath can be used but if you have a jetted tub, the water action can cause an excessive amount of foam.



## CARE AND MAINTENANCE COPPER TUBS

### SECTION 1 - General day to day cleaning

1. Never use any cleaner containing abrasive particles.
2. For best results, use a soft cloth with some near neutral PH soapy detergent.
3. Never use anything acidic or highly alkaline to clean your tub
4. If you have poor water quality, we advise you to dry the tub after each bath with a soft cloth to remove any residual water from the surface.
5. Verdigris tub exteriors are lacquer coated and require no maintenance. Lightly aged surfaces will continue to patina, but this can be slowed if applying beeswax from time to time. Dark aged exteriors will alter only very slowly.
6. We do not lacquer the interior of our copper tubs as it is liable to strip off after a period of use. The interior will naturally patina as it goes through life in your home.

### SECTION 2 - Scratches or gouges

1. If your tub gets a deep scratch or gouge, these can often be repaired.
2. However, we would advise you contact us before attempting any repairs on your own.
3. These repairs may only take a few minutes and we can send specific products to you with instructions on how to handle them.
4. In cases like this, we would ask for a photo so we can offer the best advice.

### SECTION 3 – Jetted Tubs

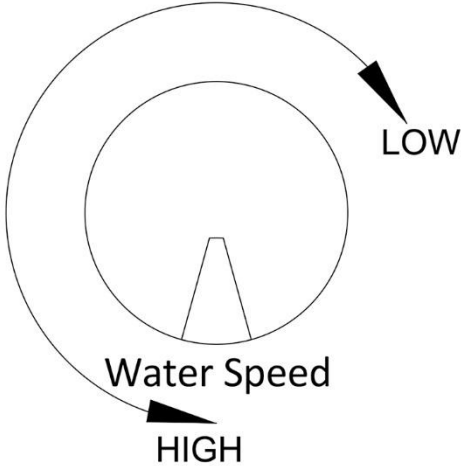
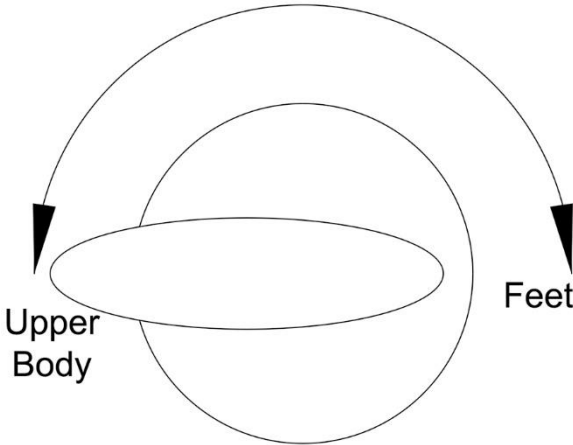
1. Each tub from us is specially designed to retain as little moisture in the jetting system as possible.
2. All our air jetted tubs incorporate backflow preventers to stop water flowing into the air lines.
3. If a water acrylic inside jetted tub is used very seldomly, as a further precaution, it is good practice to complete a sanitizing rinse described below once every 6 months.
4. Fill your tub with lukewarm water to one inch above the highest jet.
5. Add half a cup of household bleach.
6. Start the pump and/or blower.
7. Run for 5 minutes and rinse.

### SECTION 4 – Bath Salts (Jetted and Non-Jetted)

1. Bath salts should not be used in your copper bathtub.
2. Bath bombs should never be used.
3. Bath slats can be used in copper tubs with acrylic insides
4. Bubble bath can be used but if you have a jetted tub, the water action can cause an excessive amount of foam.

## WATER SPEED AND ZONE CONTROL OPERATION

### Water Jetted and Hydro-Spa Tubs

|  |   |
|--|---|
|  <p>The diagram shows a circular bathtub with a central jet nozzle. Two concentric circles represent the water speed range. An arrow points from the inner circle to the outer circle, labeled 'LOW' at the top and 'HIGH' at the bottom. The text 'Water Speed' is written across the middle of the circles.</p> | <p><b>Water Speed Control.</b></p> <p>This controller is on all tubs with water jetting. It will allow the bather to have a very soft jet stream of water, increasing incrementally up to a more vigorous stream equal in force to the best water jetted bathtubs on the market. Simply turn left or right to adjust.</p>   |
|  <p>The diagram shows a bathtub with two horizontal oval zones. The upper zone is labeled 'Upper Body' and the lower zone is labeled 'Feet'. Arrows point from the center of the tub to each of these zones.</p>  | <p><b>Zone Jetting Control.</b></p> <p>This controller is on all 'Zone Jetted' tubs. It allows the bather to focus the entire power of the water flow to either the upper body back and thighs or to the feet. The jet stream produced in each zone is double that of the regular hydro-spa bathtub and offers a truly exceptional massage. Jet speeds will reach that of a high-quality outdoor spa hot tub.</p> |

**WARRANTY REGISTRATION**

Please follow these requirements to register your purchase for warranty.

1. Send a photo of your tub on test before installation
2. Complete the information below
3. Take a photograph of this page and email it to sales@thetubstudio.com

|                                   |  |
|-----------------------------------|--|
| <b>PRODUCT</b>                    |  |
| <b>PURCHASER NAME AND ADDRESS</b> |  |
| <b>INSTALLER NAME AND ADDRESS</b> |  |
| <b>INSTALLER LICENSE #</b>        |  |
| <b>DATE OF INSTALLATION</b>       |  |

**I can confirm that the tub was tested for leaks before installation and I am enclosing a photograph of the tub in test.**

Signed.....

Date.....

Thank you very much for registering your new SanSiro® bathtub for warranty cover. While we hope you never have the need to use it, it always offers great peace of mind.

We wish you many years of joyful bathing

## CUSTOMER CARE

Should you have any issues or require technical information or assistance, please call **1.866.938.3880**

### FAQ's and TROUBLESHOOTING

1. Sometimes, when I turn on my air jetting, there is a slight vibration sound? This is quite common as the initial low air power will be opening the backflow preventer valves. The noise will go away after the first time you increase the air speed.
2. Sometimes when I turn on my air jetting, not all the jets bubble? Again, this is due to the opening of the backflow preventers on low speed. When you increase the speed for the first time, all the jets will continue to work.
3. How do I get the water heater to work? It will activate automatically when water runs through it.
4. How do I activate the ozone sanitizing? Again, no need to do anything, it will activate when the jets run.
5. When I press the buttons on my remote, nothing happens? First, check your electrical connection is good. Second, change the battery in your remote control. See manufacturer's video instructions at [www.thetubstudio.com](http://www.thetubstudio.com) – Information – Remote Controller
6. How do I get access to parts in the event of a problem? Depending on your drain fitment, if hub connected, unscrew the basket and lift and if Quick Fit drain, lift the tub up and turn it on its side. Replace any parts and re-connect to the drain and test.
7. When I am in the bathtub, I can see the water is getting lower, what is happening? When this happens, it is because the installer did not correctly follow the drain installation instructions. It is clearly stated that silicon caulk and not plumbers' putty should be used to fill the seal between the drain basket flange and the drain hole inside the tub. When turned during tightening, plumber's putty squeezes out and leaves gaps, silicon remains in place and prevents leakage.

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